Success Story

CLAAS KGaA mbH

Safe, transparent and up-to-date job role concept for CLAAS KGaA mbH with XAMS

The Xiting Authorizations Management Suite (XAMS) enabled the creation of a maintainable and upgradable job role concept at CLAAS KGaA mbH, one of the world's leading manufacturers of agricultural machinery. By minimizing the number of roles to be administered and introducing job roles, it was possible to ensure a transparent representation of organizational access. The Protected Go-Live provided for a successful transition of the role concept, effectively eliminating the risk during Go-Live and guaranteeing a stress-free introduction of new roles for end users.

> „With the help of the XAMS Suite, the project team succeeded in transitioning the CLAAS' SAP authorization concept to modern, job-descriptive roles. The strict provision of all roles through SU24 proposal values and the derivation of all roles from master roles allows us to achieve maximum flexibility in organizational changes and an easier path towards S/4HANA."

Holger Hartmann
Head of Corporate IT – Infrastructure
CLAAS KGaA mbH

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AT A GLANCE

About the company

- Name: CLAAS KGaA mbH (founded 1913)
- Location: Harsewinkel (DE)
- Industry: Agricultural machinery
- Revenue: 4.9 billion euros (2022)
- Employees: Over 12,000 employees (2022)
- Website: www.claas.com
- SAP system in the project: SAP ERP

Highlights

- Creation of a maintainable and upgradable job role concept
- Establishment of a role owner concept for clear assignment of responsibilities and transparent management of job roles
- Changing the role concept using Protected Go-Lives, including Go-Lives with up to 500 users per week

Goals

The use of XAMS at CLAAS KGaA mbH achieved numerous project objectives for a smooth and efficient revision of SAP authorizations. A maintainable and upgradable job role concept that can adapt flexibly to new requirements was to be created. Furthermore, the number of roles to be administered was to be minimized, leading to a simplification of system administration. These measures would save resources and increase efficiency in the future.

The SU24-compliant creation and maintenance of roles as well as the maintenance and enrichment of SU24 proposal values through system rules and trace data, were to be improved through the use of XAMS. Finally, a role owner concept was to be established to ensure a clear assignment of responsibilities and a transparent and efficient management of job roles.

Challenges

During the project, various challenges were overcome with the help of XAMS. Firstly, the identification of the authorizations required and used by users was made possible through historical statistical data. This allowed vulnerabilities in authorization assignment to be identified and optimized.

Furthermore, checks were performed on role names and customizing tables, uncovering hidden accesses that were previously unknown. This allowed for a more targeted assignment of authorizations and increased system security.

Another problem solved by XAMS was the change of the role concept through an orderly Go-Live process. The Protected Go-Live made the transition possible without major disruptions. In some cases, Go-Lives with up to 500 users per week were even realized.

Successes

The use of XAMS enabled a transparent representation of organizational access within authorizations. Thus, vulnerabilities in authorization assignment could be identified and addressed directly. The use of an emergency user concept was another advantage of using XAMS. This allowed for a planned and secure transition of the role concept without interruptions in ongoing operations.

The replication of XAMS Orgset also facilitated faster processing of roles.

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